

Welcome back!

The City of St. John's Recreational Facilities and Community Centres are main hubs of community activity. People come to our sites to play, be entertained, and to improve their health. The past 4 months have been hard on everyone, and we are so excited to be re-opening!

It is critical that the re-opening of businesses and organizations be done gradually, taking every opportunity to reduce the risk of COVID-19 transmission. The City of St. John's is committed to the safety of our staff and patrons. As such we have made changes in how we operate to help keep everyone safe including enhanced safety and cleaning procedures. Please keep the following in mind before returning to our centres.

PROCEDURES TO HELP KEEP YOU SAFE

The safety and health of our staff and customers are of the utmost importance. To help stop the spread of COVID-19 we have implemented several new measures.

If you are feeling sick, stay home. Are you experiencing cough, fever, sore throat, or difficulty breathing? Have you travelled outside of NL in the last 14 days? If you have, please stay home, and call 811.

Enhanced cleaning measures. Enhanced cleaning measures are put into place to disinfect every surface, including cleaning equipment before and after use and placing sanitizing stations throughout our centres.

Reduced occupancy. There will be a restricted number of patrons allowed within our sites at any one time. Capacities are determined by several factors including size of space, outdoor access, washroom and changeroom space and program requirements. Front line staff do not have the ability to increase these numbers.

Personal Protection Equipment (PPE). Staff will have access to facemasks, gloves. We welcome our patrons to wear masks while in the facility where possible.

Maintain physical distancing. Please respect physical distancing and maintain 6-feet or 2-meters between you and others. Persons placing others at risk will be asked to leave the facility. Plexiglass shields are located at welcome desks. All social seating areas have been removed or will be blocked off.

Sanitize often. Patrons are asked to sanitize their hands before they enter the facility. There are several hand sanitizer locations set up in the facility and we encourage you to use them often. Before reopening we have completed a deep clean of our sites. Facilities are cleaned each night. We have confirmed with our suppliers that our cleaning supplies are approved by Health Canada as effective against COVID-19. Cleaning times have been scheduled between activities to disinfect spaces and equipment.

Traffic flow. When you enter our sites, you will notice directional signs throughout the building. Please respect the flow of traffic and follow the direction of the signs laid out for you.

We are happy to have you back, but you must leave when your activity is done. When your booking or activity time is complete, we ask that you leave the facility immediately. Please do not congregate or socialize in any of the open areas.

Come dressed to play. We ask that all patrons come dressed to participate in their chosen activity. Change rooms have limited access, and showers are not available.

Stay safe. You know your health best. If you have any underlying health conditions, please take extra precautions during this time.

Payments. All bookings, registrations or purchases must be paid up front. We encourage debit / credit card only.

We are renting out specific areas. In order to keep our patrons safe, rentals will include a designated location in the facility/community centres.

Use designated entrance and exit points. In some sites where possible entrances and exits are separated to maintain safe traffic flow. Please watch for directional signs.

Contact Tracing. Patrons will be required to provide their name, address, and contact information when registering for or participating in activities to allow for contact tracing should the need occur.

FACILITY USE & RENTALS

In addition to the rules and restrictions in place for the facility, we have specific rules and restrictions in place for the following areas.

- Birthday Parties
- Gymnasium
- Multi-purpose spaces
- Aquatic Fitness Classes
- Swimming Pool
- Day Camps
- Racquetball Courts

Birthday Parties

Birthday parties are very limited for the summer beginning July 11. To book a party please call the appropriate centre, or email recreation@stjohns.ca. No third-party groups may be booked at this time (ex: Bouncy castle vendors, face painting vendors, etc.).

Gymnasiums

All equipment, such as basketballs, volleyballs, etc. must be brought from home. Facility equipment will not be available for use. Do not share your personal equipment with anyone outside of your family bubble. There are specific guidelines released by the Province for most sports, especially when played indoors. Most sports can only participate in skills and drills. Tournaments, games and other events will not be booked.

Aquatic Fitness Classes

- Aquatic Fitness classes begin Monday July 13, 2020 at Mews and PRCC.
- Aquatic fitness classes are held in the deep and shallow end simultaneously. These low to no impact classes involve high intensity movements that are designed to improve cardiovascular endurance, flexibility, and muscle tone. Participants in the deep-water section can use a floatation belt if required. No other fitness equipment is available for use currently. Pre-Registration is required and begins on Tuesday July 7, 2020 for City of St. John's Residents and Tuesday July 14 for residents of other municipalities.
- Registration is available
 - online at <https://ca.apm.activecommunities.com/reconnect/>
 - By phone: 576-8499 (Mews), or 576-8631 (PRCC)
 - In person (if needed)
- Spaces are limited to a maximum of 30 participants at Paul Reynolds (18 spaces in deep water and 12 spaces in shallow water), and a maximum of 24 spaces at the Mews Centre (12 in the deep water and 12 in the shallow water). You can register for one month or two months at one time. Payment for registered fitness must be made in full.
- If you have already purchased a 10, 20, or 30 class pass you can bring it with you for a refund or credit. Refund / Credits can not be done on the spot and may take up to 2 weeks.
- Please see registration information on page 6.

INDOOR POOLS

Regulations announced by the provincial government for Alert Level 2 will mean some changes in the way City pools operate:

Please note that children 12 years of age and under must always be accompanied by an adult supervisor (19+). To allow as many people as possible to access the pool during the day, patrons are asked to be prepared to get in and out of the water quickly and leave the site immediately after exiting the water.

- Swimming pools open Monday July 6, 2020
 - Ticket purchase/ Registration is required for all swims.
 - WALK-IN ONLY for July 6 swims as registration will not be available
 - Registration opens 9:00am July 6 for all swims starting July 7.
- There are a limited number of walk-in spaces available daily. Registration is available one week at a time, Registration for new weeks will begin Noon on

Saturday. (Example: Registration / Ticket purchase will be available July 11 at noon for swims from July 13 through 19).

- Maximum of 3 swimmers per lane, maximum of 5 swimmers per 'bubble'.
- You must have an account set up to register / purchase tickets. Registration information is noted on page 6.
- Cost is \$3.00 per person, all swimmers (including those under age 2) require a ticket.
- Tickets can be purchased online at – Activities>Aquatics> Activity Search: Select Bubble Swim, Lane Swim, etc. Select number of 'seats' for activity.

Home Activities Facilities Donations My Cart (1)

Enrollment: Test

> Home Page > Activity Search > Enrollment Process

select participant fees

Select Fees

Please review your enrollment fees and, if applicable, apply your coupons.

Description	Quantity	Amount	Total Price
Activity Fee	1	\$4.00	\$4.00
Subtotal per participant:			\$4.00
Purchase multiple seats for this activity:			<input type="text" value="3"/>
Activity subtotal			\$12.00
Total:			\$12.00

Proceed to Shopping Cart

[Register Another Participant for this Activity](#)

Indoor Pool Rules

- Swimming pool capacities in Alert Level 2 are 50 persons total, including staff, depending on the site and program.
- Swimmers will be expected to stay within their bubble during a swim and keep a physical distance of at least 6 feet away from others not in your bubble in the water on the deck, shower & washroom areas.
- Washrooms and change stalls will be available at the indoor facilities with very limited lockers. Space is available on the pool deck for personal belongings. Staff are unable to hold belongings for you, so do not bring valuables with you.
- Showers are to be taken prior to getting in the water as required in the Public Pool regulations. Shower facilities are not available after swimming; therefore, it is recommended you come dressed and ready to participate.
- Equipment will not be available at any site until further notice except for lifejackets and fitness belts, which are limited.
- Patrons may bring their own lifejackets, kickboards, flippers, hand-paddles, and pull-buoys. These items are not to be shared with anyone outside your personal bubble. Please do NOT bring any floats or inflatables to the pool, they will be denied.

- Accessible equipment is available including chair lifts, and water wheelchairs. Staff will clean any accessible equipment after each use. Patrons who require assistance must wear a mask while less than 6 feet / 2 metres from staff. Masks are to be removed as soon as the swimmer enters the water.
- Day camp / community group and bookings are not available.
- Rental space is very limited. Please call 576-8623 to inquire about renting a pool.
- Limited swimming birthday party spaces are available at the H.G.R. Mews Community Centre. Please call 576-8499 to check availability.
- Waterslides, Diving boards and play structures are unavailable at Mews or PRCC until further notice.

Please keep a physical distance of at least 6 feet / 2 metres from our lifeguard staff when possible. Our lifeguards are still rescue ready and willing to help you as always. If physical distancing cannot be maintained, our lifeguards are trained to ensure everyone's safety.

RAQUETBALL COURTS

Racquetball players can reserve a court by calling 576-8499. Reservations may be placed up to 48 hours in advance. Only players within the same bubble are permitted to be on the same court at the same time. Maximum of 4 players on a court at any one time. Only one court is available at a time. Adequate time is scheduled for disinfecting after each booking. Please note that players are required to bring their own racquetball equipment. Racquetball Canada Return to Play Guidelines are posted outside the courts. Players must abide by these guidelines to ensure safe play.

SPLASH PADS – Bowring Park Splash pads is open as of July 2. Kenmount and Bannerman remain closed at this time. Update to follow.

Registration Information

When registration opens, you can register:

Online through RECconnect, go to stjohns.ca and choose RECconnect in the Quick Links

In person at:

- H.G.R. Mews Community Centre, 40 Mundy Pond Road
- Paul Reynolds Community Centre, 35 Carrick Drive

Open or update your RECconnect account

When you register online or in person you must ensure your account is activated and up-to-date at least 48 hours before the registration time. You can do this online, by calling us or by dropping into the Mews or Paul Reynolds Centre's.

If you are opening a RECconnect account you are required to submit proof of residency as we offer staggered registration with priority given to residents of St. John's.

To open an account:

(online symbol) Online: choose 'Create an Account' in the top right on the RECconnect website

(Telephone symbol) Call 576-8499 or 8631

(In person symbol) Drop in to H.G.R. Mews Community Centre or Paul Reynolds Community Centre

My Wish List

If you usually register for several programs at once or register for popular programs such as swimming or summer camps, you will want to use the wish list feature.

Prior to registration day log in to RECconnect and browse the available programs. Once you see a course you intend to register for click the Wish List button to the right of the course title. Now this program is in your wish list!

There is no limit on the number of courses you can add to your wish list.

How to Register

When registration opens, log in and go to your wish list and click the My Cart button near the top right, and click the 'Add from Wish List' - now your shopping cart holds all the courses you'd previously selected. Select the family member you wish to register in each course and add to your cart.

When you are ready to proceed to the Checkout to finalize your registration it will confirm the courses you've chosen if there is space available and notes if you are on the waitlist for any of the selected courses.

You will then be prompted to pay for the courses using a credit card.

Payments. All bookings must be paid for when the booking occurs. If you currently have a fitness pass, please bring your pass to the first class and we will pro-rate your pass and credit your account.