



GOAL

Goal	Current Completion	Progress Update
Undertake Continuous Improvement Projects	On Track	Progress: 4 continuous improvement projects have been completed since the last update. See Cl report for details on each project including those in progress. 2023/11/15
Develop standard workflows/checklists for processes in the Infrastructure Division of Public Works	Overdue	Progress: Project work is complete and final documentation is required. <i>2024/02/29</i>
Improve process for development securities intake and tracking	Overdue	Progress: Working with Legal on messaging to Developers and tracking. In future, will explore opportunities with the bank to have letters of credit handled off-site. 2024/03/04
Streamline the administrative process for firefighter medicals	Overdue	Progress: Project lead has returned from leave and project is moving to next phase. 2024/02/28
	Overdue	Progress: This project is ongoing. No progress since last update. 2024/02/28
> Standardize aerial rescue documentation & training	Overdue	Progress: Process documents are complete and the equipment is now ready. Training with staff is anticipated to take place March 2024. <i>2024/03/05</i>
Reorganize the network drive in Waste & Recycling using the 5S tool	Overdue	Progress: Final stages of determining file nomenclature and review of entire drive mapping and file placement. 2024/02/28
> Streamline the administration process for sports field bookings	Overdue	Progress: Assigned staff member has been seconded to Canada Games and the project is currently on hold. 2024/02/29
Streamlining the insurance certificate process for special events	Overdue	Progress: Continuing data collection to determine user issues and will identify a potential solution to try following that. 2024/03/01
>Undertake review and establish a standard for internal staff movements	Draft	

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	Draft	
Review and streamline process for third party service calls	Draft	
>Establish and streamline process for lease agreements	Draft	
Review, streamline, and standardize process for cheque requisitions	Draft	